

# COVID-19 COMPLAINTS

We receive a fair number of calls, emails, and letters from community members who want to file a complaint regarding COVID related issues. Most of these cannot be handled by the Public Health Dept. Please see list below for ways to voice your concerns about violations of COVID-19 emergency orders. Always include complete details like location, date, type of violation, what the risk was, any evidence that it happened, contact information for the violator (if known), and your contact information.

## **BUSINESSES NOT REQUIRING EMPLOYEES TO MASK**

Contact MIOSHA 855 723-3219 or go online to:

[https://www.michigan.gov/leo/0,5863,7-336-94422\\_11407\\_15333-93835--,00.html](https://www.michigan.gov/leo/0,5863,7-336-94422_11407_15333-93835--,00.html).

Go to Safety or Hazard Complaint and click File a Complaint Online. OR

<https://safetyhealthhazards.apps.lara.state.mi.us/>. During COVID, you do not have to be an employee to file a COVID complaint.

## **GROCERIES, FARMER'S MARKETS, BIG BOX STORES WITH FOOD**

Contact the Michigan Department of Agriculture and Rural Development:

800-292-3939 or email [MDA-Complaints@Michigan.gov](mailto:MDA-Complaints@Michigan.gov).

## **FOOD SERVICE AND RESTAURANTS**

Contact your local health department (remember people may sit at a table without a mask if the restaurant is social distancing).

## **MAJOR VIOLATIONS OF EMERGENCY ORDERS OR IF LOCAL LAW ENFORCEMENT IS UNABLE TO RESPOND**

Email Attorney General Nessel at [AG-COVID19@michigan.gov](mailto:AG-COVID19@michigan.gov) OR go to:

<https://secure.ag.state.mi.us/complaints/consumer.aspx>.

## **STATE-LICENSED FACILITIES THROUGH LARA**

Such as: nursing homes, adult foster cares, child care homes and centers, cemeteries and funeral homes, construction businesses, cosmetologists, hospitals, medical care practices and surgery centers, real estate businesses, and telecommunication providers - go to: [https://www.michigan.gov/lara/0,4601,7-154-89334\\_72600\\_73836---,00.html](https://www.michigan.gov/lara/0,4601,7-154-89334_72600_73836---,00.html) or by email at [BPL-Complaints@michigan.gov](mailto:BPL-Complaints@michigan.gov).

## **COMPLAINT FORMS**

If you need help finding a complaint form, contact the MDHHS COVID-19 Hotline at 1-888-535-6136. The hotline is also able to help fill out some complaint forms and connect you with a translator, if needed. The hotline is open Monday-Friday from 8 a.m. to 5 p.m. Also, visit the Michigan Department of Health and Human Services website at:

[https://www.michigan.gov/coronavirus/0,9753,7-406-100467\\_100477\\_100487\\_100493\\_100531---,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-100467_100477_100487_100493_100531---,00.html).